

newsletter

Summer 2009

Christmas is almost here! Wishing you a Merry Christmas and we hope you enjoy the festive season with family and friends. If having time off, have a safe and happy holiday. Wishing you all the best for 2010.

Why banks need to know your travel plans

Banks are urging credit card and debit cardholders to notify them of their international travel plans. Banks here and overseas have developed a system that flags unusual card activity. While some banks are contacting their customers once a flag has been raised, other banks are cancelling cards outright. Orbit recommends that all travellers should take their bank's contact details with them when travelling.



CHRISTMAS HOURS

We will be closed Christmas Day, Boxing Day, 27, 28 December 2009. In the New Year we will be closed 1-5 January 2010, resuming normal hours thereafter. If you require emergency assistance, phone 07 856 9009 to be put through to our after hours consultant.

New 'Market First' Service

Orbit's new 'Auto Re-pricing' service has the potential to save you money on Air New Zealand domestic airfares. This service checks availability on Air New Zealand just prior to ticketing, if a cheaper airfare is available, then the original fare is cancelled and the new/cheaper fare is booked.

Contact Mira, your Commercial Account Manager if you would like to utilise 'Auto Re-pricing', or discuss your options further.

Holiday travel for corporate clients

Don't forget that Orbit also specialises in holiday travel for corporate clients. As part of the House of Travel group, Calder and Lawson's leisure department can access discount pricing and offer the knowledge and expertise of specialised leisure consultants who are available to book your next holiday anywhere in the world! Just like your business travel, we'll take care of everything – your flights, accommodation, visas, transfers and insurance.

Here is a current deal we have on offer:

ULTIMATE ALASKA

Imagine if moving between the highlights was a highlight itself?

12 night cruise from \$1995 per person share twin inside state room from Vancouver to San Diego.

Cruise departs 19 September 2010.

Includes 12 night cruise aboard Celebrity Mercury, all main meals and most entertainment onboard, complimentary room service, port taxes and gratuities.

Conditions apply. Contact 07 856 9009 or calder@hot.co.nz



Pacific Blue Baggage Surcharge

Pacific Blue has amended their check-in baggage surcharge from \$8.00 to \$10.00.

Orbit Online has been updated to reflect the increase. The charge is shown at the final booking stage. If you do not need to check in baggage, please amend the drop down box to 'no baggage required' and the charge will not be applied.

Note: if check-in baggage is not pre-paid, the cost at the airport will be \$20.00 for up to 23kg. Baggage surcharge applies to 'Go' and 'Blue Saver' fares.



Orbit Corporate Travel

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Orbit
Corporate Travel



WELLINGTON NZI SEVENS

LET YOURSELF GO!

We have a limited number of packages to New Zealand's biggest party – the NZI Sevens!

If you are looking for a 'HOT' way to incentivise and reward your staff, salespeople, customers, and/or distributors, then here's seven great reasons why you should call us today!

- We've secured official seated match tickets to both days of Sevens action in the infamous Red Zone party area. Publicly the NZI Sevens is a sell out.
- Based in Bay of Plenty/Waikato? We've made things easier by putting together a great package, which means you don't have to worry about organising a thing
- Our exclusive charter to NZI Sevens departs right here from Hamilton!
- Welly rocks during the NZI Sevens! Party at the Westpac Stadium, then play on just 20 minutes walk away at the downtown party zones, Courtney Place and Cuba Street. Here you'll find tiny, tucked-away bars, quirky cafes, award-winning restaurants and buzzing nightlife.

- Give away the ultimate reward! This is a very cool product, brilliant if you're looking to run an innovative short term reward programme. Winners names don't need to be advised to us until 2010.
- This prize will appeal to everyone, even if the NZI Sevens action isn't their thing, they can head to Te Papa, visit some funky fashion boutiques, or enjoy a local music gig. Wellington is also a playground for adventure activities. It has a stunning harbour that you can get out and explore by kayak. Or if they're a mountain biker they'll love the mountain biking park at Makara Peak which is just ten minutes drive from the city.
- We are fully committed to ensuring we deliver the highest standard of customer experience to you and your lucky winners. Your winners will have the experience of a lifetime!

So if you're looking for a 'HOT' way to lift the bar, contact us now to secure your spots, as this will sell out!

TRAVEL INTELLIGENCE

e passport turns black

New Zealand's new ePassport, which features new security features and artwork, has begun rolling out. Both the new ePassport and the previous ePassport will be issued over the coming months as the new one is phased in. There is no price increase for the new black passport but it includes security measures such as a secondary photo window, increased use of intaglio print and embossing and different artwork on each page. Photos in the new passport appear in black and white, though the electronic chip image is in colour. The new ePassports work with Smartgate, the automated border processing system being officially introduced next month, but doesn't provide any additional advantages for passport holders.



Trans Tasman Smart Gates

From December, all NZ and Australia ePassport holders (aged 18 and over) who fly from Australia into Auckland International Airport can process themselves through NZ passport control using SmartGate. SmartGate uses electronic information in your ePassport and face recognition technology to perform customs and immigration checks usually conducted by a customs and border protection officer. All Australian passports issued after 24 Oct 2005 and all NZ passports issued after Nov 2005 are called ePassports. Australians and New Zealanders who apply for a new passport or renew an expired passport will be issued with an ePassport. SmartGate is a simple, two-step process. **1:** the kiosk, checks if you are eligible to self-process. **2:** the gate, performs the identity check and clearance. Already in place at Australian international airports, Smartgate will be available at Auckland International Airport from December and will also be introduced at Wellington and Christchurch airports by mid 2010.



International Truck, Trailer and Equipment Show

PACKAGE INCLUDES

- 5 nights at Medina Grand, Melbourne
- Return economy airfares flying Air NZ ex Auckland
- Insurance levies, airport taxes and fuel surcharges
- All group coach transfers included
- Includes tour escort
- Iveco Factory day tour
- 2 day entry to Truck Show
- Saturday at your own leisure
- Travel insurance (65+ and pre-existing surcharges additional)

16-21 MARCH 2010
MELBOURNE



FROM NZD

\$1690

per person twin share

Contact Wendy Harrison – wendyh@orbit.co.nz or 07 857 0373



Air New Zealand Lounge privileges

Airpoints Gold members have access to all Koru Lounges within New Zealand, all Air NZ operated International Lounges and all Star Alliance Gold Lounges worldwide. They can be accompanied

by one guest (subject to space).

Airpoints Gold Elite members enjoy the same lounge privileges as Gold members, with the additional right to bring up to five guests (subject to space).

To access these lounges prior to departure, an Airpoints Gold or Gold Elite membership card, and same day Air NZ or Star Alliance boarding pass need to be presented at the lounge reception.

IMPORTANT: Air NZ Airpoints will notify the member directly in writing, of any membership status changes. Change in status could result in the member no longer being eligible for lounge privileges. Should the member wish to continue accessing New Zealand Domestic Koru Lounges and Air NZ International Lounges when travelling on an Air NZ operated services, they will need to contact Orbit to organise a Koru Membership.

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